

HDAA MEMBERSHIP



ABOUT HDAA

Membership with HDAA is about being part of an association that is the primary source of collaboration and knowledge for the Australasian Service and Support Profession.

You are joining a community of like-minded industry professionals who want to work smarter, not harder.

FIVE TOP REASONS TO BECOME A MEMBER OF HDAA

Not sure HDAA membership is right for your organisation? Here are the top five reasons why you should join HDAA. Remember, these opportunities are only available to HDAA members!

- 1. Networking and Connections.** You're going to be networking with industry peers and building connections with technical service and support professionals at every HDAA-related workshop and/or training you attend.
- 2. Workshops.** HDAA hold 3 workshops per year in all Eastern states focussed on providing practical knowledge and skills that keep you up-to-date and on track. Platinum, Gold, Silver and Bronze level members receive complimentary seats to all workshops. Virtual and Individual members are able to purchase tickets to workshops at a significant discount
- 3. Resources and Research.** HDAA brings its members the latest and greatest industry reports, research, and publications. Let HDAA help you stay up to date and informed!
- 4. Discounts.** HDAA members receive discounts on training, consulting and additional workshop seats. Great discounts give more of your staff and co-workers the opportunity to take advantage of HDAA's tremendous professional development opportunities.
- 5. Professional Development & Recognition.** HDAA membership not only gives you and your staff exclusive access to members-only resources and opportunities, it also enables you to demonstrate your focus on professional development and your dedication to your career. Increase staff morale and productivity by providing opportunities for learning, development and networking with a recognised professional body.

HDAA MEMBERSHIP CAN ASSIST YOU WITH

Workforce Planning	ITIL Policy and Procedural Templates*	Creating a Service Catalogue
BYOD Issues	Categorisation	Service Desk Maturity/Review
Choosing Tools	Knowledge Management	Incident Management
Job Description Templates	What to Report	KPI Metrics

(*Only available to Gold and Platinum Level Members.)

WHICH MEMBERSHIP LEVEL IS RIGHT FOR YOU

HDAA have numerous levels of Membership to meet the needs of your organisation or of you as an individual. See our website www.hdaa.com.au or our Membership Level information Guide to choose the membership that best suits you and your organisation.



Annual Membership	\$3,465.00	\$1,996.50	\$1,523.50	\$990.00	\$605.00	\$220.00
2 Year Pricing Deal**	\$5,197.50	\$2,994.75	\$2,285.25	\$1,485.00	\$907.50	\$330.00

Take out or renew your membership for 2 years and save 50% on your second year (cannot be used with any other membership discount promotion).

Note:

Virtual Membership is only available to organisations outside of HDAA event areas (ie. Outside of Sydney, Melbourne, Brisbane and Canberra metro regions).

- » All pricing includes GST.
- » HDAA charges a Service Fee for all Credit Card Transactions.